



Moose Mobile Migration Competition 2026

Terms and Conditions

Permits: NSW TP/05141, SA T26/999, ACT TP 26/01299

1. Overview

These Terms and Conditions (**Terms**) apply to the Moose Mobile Migration Competition 2026 (**Promotion**).

2. Promoter

The promoter is Telco Pay Pty Ltd (ABN 70 610 525 856) trading as Moose Mobile (**Promoter**).

Address: Moose Mobile
PO Box 464
Fortitude Valley QLD 4006
Email: admin@moosemobile.com.au
Phone: 1300 566 673

3. Promotion type

This promotion is a trade promotion lottery (promotional game) where winners are determined by chance. Entry is free.

4. Eligibility

Entry is open to Australian residents aged 18 years or over who, during the Promotion Period, are an existing Moose Mobile customer and complete a Successful Migration of an eligible mobile service to the Promoter's new mobile network.

Customers with unpaid services, Employees of the Promoter, and their immediate family members (spouse, de facto spouse, parent, child, sibling, and household members), and any agencies, contractors, or suppliers associated with this promotion are not eligible to enter.

5. Promotion Period

The promotion starts at 12:00am AEST on 16 June 2026 and ends at 12:00am AEST on 5 October 2026 (Promotion Period).

6. Definitions

In these Terms:

Eligible Service means a Moose Mobile-branded mobile service that is eligible to be migrated to the Promoter's new mobile network during the Promotion Period.

Successful Migration means the Eligible Service is activated on the Promoter's new mobile network and is operational (able to make and receive calls and use mobile data) within the Promotion Period.

7. How to enter (automatic entry)



Eligible entrants receive one (1) entry automatically when they complete a Successful Migration during the Promotion Period. No entry form is required.

Successful Migration means the eligible mobile service is activated on the Promoter's new mobile network and is operational (able to make and receive calls and use mobile data) during the Promotion Period.

Entry limit: one (1) entry per eligible mobile service successfully migrated during the Promotion Period. The Promoter may, acting reasonably, enforce additional limits to prevent unfair advantage, fraud, or system abuse.

8. Verification and records

The Promoter may require an entrant to provide reasonable proof of eligibility and Successful Migration.

The Promoter may disqualify any entrant who provides false, misleading, or incomplete information, or who tampers with (or benefits from tampering with) the promotion processes.

9. Prizes

There are twenty-six (26) prizes, each awarded to a different winner (one prize per winner):

- 1 x car of the winner's choice up to the value of \$30,000 drive-away (including on-road costs) OR, at the winner's election, cash up to \$30,000.
- 5 x iPhone 17 Pro 256GB (RRP \$1,999 each).
- 20 x \$500 prepaid Visa cards.

Maximum total prize pool value: \$49,995.

10. Prize conditions

Services must remain active for at least 3 months post migration - prizes will be provided to winning customers at 3 months.

No cash alternative is offered except for the major prize (car), where the winner may elect cash up to \$30,000.

Prizes are not transferable or exchangeable and may not be redeemed for cash (other than the major prize cash election).

The prepaid Visa cards are issued subject to the card issuer's terms and conditions (including any expiry date and fees).

Major prize (car/cash): if the winner elects a car, the Promoter will liaise with the winner regarding reasonable vehicle selection, availability, and delivery. The winner is responsible for any costs above the \$30,000 drive-away cap (if the winner elects a vehicle above the cap).

If a prize (or part of a prize) becomes unavailable for reasons beyond the Promoter's reasonable control, the Promoter may substitute it with a prize of equal or greater value, subject to applicable law.

Any ancillary costs associated with taking or using a prize are the responsibility of the winner unless expressly stated otherwise.

11. Draw details and selection method

The draw will be conducted at 2:00pm AEST on 7 October 2026 at 727 Collins St. Melbourne VIC, 3008.



Winners will be determined by a computerised random draw (Excel Single Random Cell Formula) which gives each valid entry an equal chance of winning.

The major prize will be drawn first, followed by the remaining prizes.

12. Winner notification and publication

Winners will be notified by email and/or SMS within two (2) business days of the draw.

The winners' first initial, surname, and postcode will be published on the Promoter's website at: www.moosemobile.com.au within five (5) business days of the draw and will remain available for at least twenty-eight (28) days.

13. Claiming and delivery of prizes

Winners must claim their prize within fourteen (14) days of notification by responding to the Promoter's instructions.

Services must remain active for at least 3 months post migration - prizes will be provided to winning customers at 3 months.

Prizes will be delivered or made available for collection as advised by the Promoter. The Promoter is not responsible for delivery issues caused by incorrect or incomplete address details supplied by a winner.

14. Unclaimed prize draw

If a prize is not claimed within fourteen (14) days of notification, the Promoter may conduct an unclaimed prize draw at 2:00pm AEST on 21 October 2026 at 727 Collins St. Melbourne VIC, 3008 using the same draw method.

Replacement winners will be notified and published in accordance with these Terms and Conditions.

15. Errors and invalid entries

The Promoter is not responsible for any technical, telecommunications, network, or system failures that affect Successful Migration or the allocation of entries.

Entries may be deemed invalid if an entrant is ineligible, has not completed a Successful Migration, or has engaged in conduct that undermines the fair and proper conduct of the promotion.

16. Variation, suspension, or cancellation

The Promoter may vary, suspend, or cancel the promotion only if reasonably necessary due to circumstances beyond the Promoter's reasonable control.

Any changes will be communicated as soon as reasonably practicable and will not unfairly disadvantage entrants.

If required by law in a particular jurisdiction, regulatory approval will be obtained before changes are implemented.

17. Liability

To the maximum extent permitted by law, the Promoter excludes all liability for any loss, damage, or injury suffered or sustained in connection with the promotion or any prize, except for any liability that cannot be excluded by law (including under the Australian Consumer Law).



18. Privacy

The Promoter collects personal information to administer the promotion, contact winners, and deliver prizes.

The Promoter may disclose personal information to service providers (for example, couriers, prize suppliers, and dealerships) for these purposes.

Personal information will be handled in accordance with the Promoter's Privacy Policy at: www.moosemobile.com.au/policiesn-and-agreements/

19. Publicity

Use of winner's name, suburb, image, or likeness will be used in promotional activities.

Winners may decline the prize if they do not wish to participate.

20. Third party brands

This promotion is not sponsored, endorsed, administered by, or associated with Apple or Visa.

21. Governing law

These Terms and Conditions are governed by the laws of the Commonwealth of Australia, including relevant state-based Trade Promotion or Lottery Acts and Regulations. Entrants submit to the non-exclusive jurisdiction of the courts and the Commonwealth of Australia.